

NEWSLETTER

Issue # 2

September 2008

Team picture



Front row from left: Lily, Mandy & Maureen (Mo) Back row from left: Diana, Jodi, Kelly, Nicole, Maggie, Vickie & Selina

SALON GLOSS WELCOMES NEW CLIENTS!

Our clients are rewarded when they recommend new clients to the salon.



Introducing Mrs. Bargaen



Nicole wed her sweetie of two years in May, making her a 'Real Bargaen!'

If it's true that getting married on a raining day is an omen for your marriage, then these two will be happily married for the rest of their lives - the temperature was a *hot* 35 degrees that day!
Congratulations Nicole & Sean

salon
gloss
Hair design & skin care studio

First comes love, then comes marriage, then...



Yes! that's right, then comes baby in the baby carriage... Our Nicole is expecting! She is due in and amongst mid- March. Of course we all wish her a healthy and safe pregnancy. Congratulations again Nicole & Sean!



Happy
19th
Mandy!



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We've been BUSY!

* The Salon Gloss team has been busy upgrading their skills with an array of colour and product classes.

* First on the list was a series of product knowledge classes by both L'Oreal Canada and KMS International. It is essential that when making a recommendation, especially for our higher end product line, that we make the correct choice for our customer's hair type and/or hair condition. At these classes we learn about hair structure, product properties and colour restructuring.

* We also had a retailing class hosted by our own teammate Kelly. Kelly is educated in Sales & Marketing and has spent many years as a Product Sales Rep. It was as much fun for her to teach the class as it was to take it.

* Colour upgrading is vital to our business! Our colour distributor, L'Oreal Canada, is always coming out with new colour lines, and new ways of applying them. As a L'Oreal concept salon we are fortunate to have our own personal colour expert who comes to the salon to train us anytime we need it, or help the few of us who switched to L'Oreal from Goldwell.

* As part of the hairdressing education criteria, students are often placed in salons to gain much needed work experience. This year we were fortunate to have a student work with us – Sascha. It was fun to have a new face in the salon, along with the opportunity to share some of our wisdom & expertise with an upcoming stylist.

* As mentioned in our last newsletter, we are open to giving our clients gift certificates for their various charities and organizations. It helps raise much needed funds, as well helps us get our name out in the community. We also get to be proud when we get to be part of something like when Arch Bishop Carney added a new music room to their school. Don't hesitate to take advantage of this win-win situation.

Discoveries are often made by not following instructions, by going off the main road, by trying the untried. ~ Frank Tyger



This year Salon Gloss did a record breaking amount of wedding & grad updo's. We love being part of someone's special day! *(hair by Kelly)*

Salon Gloss is a supporter of 'The Weekend to End Breast Cancer.'

We supported the walk by selling Natalie's delicious homemade toffee, with a generous amount of clients buying up the yummy little packages at \$5.00 a bag.

Natalie, who is a breast cancer survivor, will be participating in this year's 60K walk for her 2nd time. She is a GREAT example of courage, stamina and resilience! Natalie lights up the salon every time she comes for a service or to drop off some toffee. We are all *so proud* of you Natalie!

We are also supporting our friend Kim, who will be walking this year for her 5th time along/w her 15 years old daughter & 4 of her friends. Kim's mother-in-law sewed and donated a beautiful baby quilt, which we are raffling off at \$5.00 a ticket or 3 for \$10.00. The draw date is at the end of August. We will be announcing the winner in our next newsletter.



TIDBITS

~ Tiffany makes our beautiful beaded jewelry that is sold at the salon. Tiffany is forever changing the inventory so don't forget to have a look every time you visit us.

~ On a bit of a morbid note, please remind husband's, family members or friends to let 'your hairdresser' know if anything happens to you. Quite often we are left wondering 'what happened to' or 'I hope she is ok...'

Our clients mean a great deal to us, and each one is part of the intricacy that makes up our Salon Gloss family!

~Vickie, Mandy, Selina and Jodi participated in an event last month at the Executive Inn. It was hosted by Mary Kay cosmetics and they did hair part of several women's make overs.

The event was a huge success, and many of the guests have since made it in to the salon. Great work you four!

** RIDDLE: What is it?

- * The maker does need it
- * The buyer doesn't use it
- * & the user doesn't see it!

For the answer, you have to come in & see us! (were so mean)

What's new for Fall Hair!

Fall is usually a time of colour correction, and reconditioning after the abuse our hair takes during the summer months. A great way to even out hair's porosity and add back shine, is to have a semi permanent hair colour. Semi permanent hair colours are stylists little miracle workers. They can darken sun-bleached colours, drab down gold tones, warm up bleached out highlights and neutralize unwanted reds. They also come in clear so if you only want the shine and conditioning without changing your hair colour, they are still a great way to go!

This year's Fall colour forecast is for more subtler colours, and not the wide streaks we've seen in the past. Colours will be one tone, or subtle tone on tone lowlights. Although we often get extra summer weather in September, by the end of the month is a great time to start thinking about new Fall colour trends.

Haircuts haven't changed drastically over summer; we are still doing a lot of bob variations. Long or short, inverted or straight across, layered or not, with or without bangs. The possibilities are endless! When making a haircut change, please try and come into the salon a few minutes early to go through our hair magazines and pick several choices. This lightens the *on the spot* process when you spring on us ~ 'Hey do what you want!'



AFTER SUMMER CARE FOR YOUR HAIR

KÉRASTASE
P A R I S

**KERATASE
CIMENT
THERIQUE**

Do you have a business that would like to advertise in our quarterly newsletter for a minimal charge? If so, please contact Kelly for more information.



This September kick back, put on a BIG hat, add a flower and mix up a batch of Hibiscus infused Margaritas!
(photo of Nicole at her mom's last summer)



Hibiscus infused Margaritas

- 1/2 cup dried hibiscus blossoms (about 2 ounces)
- 3 cups water
- 2/3 cup sugar
- 1 1/4 cups tequila
- 1/3 - 1/2 cup fresh lime juice
- 1/3 cup Triple Sec or other orange flavored liqueur
- 8 lime wedges



Combine water and sugar in a medium saucepan and bring to a boil. Reduce heat, add hibiscus, and simmer on very low heat for 10 minutes. Strain the liquid into a pitcher pressing to remove all the liquid and discard blossoms (or use them for another recipe). Cover and chill the hibiscus syrup. When the syrup is cooled, combine with the tequila, lime juice, and Triple Sec. Serve over ice and garnish with lime wedges, or try it blended!

OUR FRIEND & CO-WORKER - Jodi

If you have come into the salon while our friend & co-worker Jodi is on shift, and you have gotten the opportunity to meet her, you probably were thinking, 'Wow that girl has so much enthusiasm', and she does! We absolutely adore her. What you probably don't know is only a short year ago, Jodi went through an extremely difficult time in her young life. While carrying her second child, a boy, it was discovered that Jodi had stage two cervical and uterus cancer. This forced her to make the agonizing choice to have a full hysterectomy, which meant losing her baby. No one can possibly guess how hard that choice must have been to her and her family. In memory of her baby, whom Jodi feels was a gift to her so she could survive to mother her first born, Jodi proudly wears her 'Angel holding her baby boy' tattoo appropriately placed between her shoulders.

Great news though, Jodi was cancer free for one year on August 24. If attitude plays a major role in recovering, then none of us who know and love Jodi are surprised at her speedy recovery and strength to pull through!

SALON GOSSIP

* **Selina** has a new baby!! 'Ted', (short for teddy bear) a Pomeranian mixed puppy. Ted, pictured here with his siblings, is the last one on the right end.

* **Mo** became a Great Auntie. Her niece gave birth to a healthy 9.9 lb baby boy named Ethan in July.

* **Diana** is on the improvement committee for the Austin Heights shopping area. The committee just received a large government grant to start of the area's beautification project. Good work Diana!



On Saturdays we have a receptionist, Meagan. Meagan is Nicole's niece and has just graduated from High School. (see photo w her mom)) She has become a great asset to Salon Gloss and is exceptional at putting up with all of us stylists - such a big job for a young girl!

Kelly's daughter also graduated this year, and for all the clients who wanted to see 'the dress', here it is! (posed here with her friend Bella). Bella is a client at Salon Gloss, and both her & Sydney's updo's were done by Nicole, with some help from Kelly. Sydney has been working at the salon on Saturdays over the summer, replacing Meagan while she tripped around Europe for 6 weeks.

